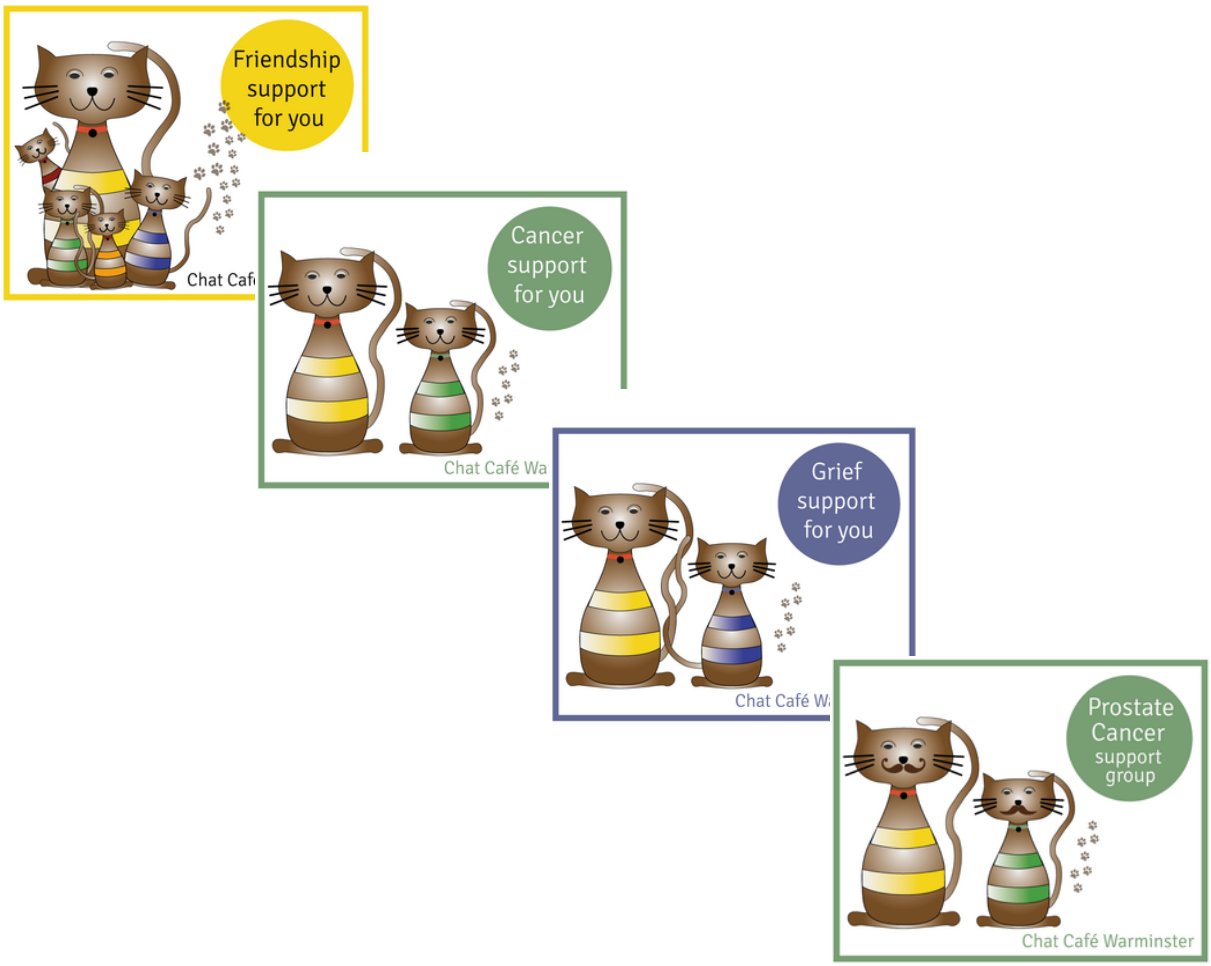

OPEN DOOR, WARMINSTER

Annual Report 2025

Abstract

Chairmans' statement, finance statement and details

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Chair's statement

Along with so many other voluntary organisations, we would not be able to offer the Chat Cafes to our visitors without our loyal volunteers so it was with great appreciation that we received the Warminster Journal Community Award in recognition of their loyal service.

It is essential before all else to thank all the volunteers who have worked tirelessly in the past year; Trustees and volunteers at all the Cafes, both current and retired for their enthusiasm and energy in making our service to the community so successful. Without them we could not have provided the warm welcome each guest receives.

It's been hugely gratifying to be able to provide our volunteers with a tangible reward for their contributions through the Room 2 Reward Programme, which provides free hotel stays and short holidays. We only receive a small allocation of tickets and so our recipients are selected randomly to be as fair as possible. We would love to give one to everyone!

This year's winners are Rachel Evans, pictured left with Marion and Vicki McGavin and Graham Southey pictured above with Debs Gogarty and Marion Barton

We have welcomed new volunteers and a Trustee while waving goodbye to a few but still require a few more to make the tea and chat. Anyone interested is free to drop by, ask questions and see what we do.

Of course, to be able to offer the service that we do, I must also thank the funders and donors who have enabled us to hire the comfort of The Athenaeum each week and provide the tea, coffee and biscuits, including Wiltshire and Swindon Community Foundation, Morrisons. Southern Co-op, Warminster Area Board - and the very kind donation by the later Graham Barnard, one of our very first guests.

Our Thursday Café, which was our starting point almost six years ago, continues to welcome thirty to forty guests each week, enjoying companionship and a good natter. Representatives from a variety of external organisations occasionally pop in to share their knowledge and encourage the take up of the available support.

After learning just how hearing loss isolated people, a team of volunteers and Trustees discussed the need for specialist equipment with a Wiltshire Officer from the Deaf and Hard of Hearing Team. She advised us what we could purchase and, thanks to a grant from Warminster Town Council, we were able to purchase monitors to enable people to hear conversations around the table. We also learnt that a Warminster person skilled in British Sign Language might be willing to teach us the basics of the language. Having taken the course, some of us have very limited skills in signing.

Both Friday morning Cafes have welcomed new guests and offered them much welcomed support allowing them to share concerns and struggles. Although conversations can also be very often be light-hearted giving the opportunity for laughter!

The Prostate group continues to thrive and has welcomed new members throughout the year. Raising awareness of this cancer and reducing any stigma around it, is a priority for the group so we were delighted when Warminster Rugby Club agreed to promote the group free of charge. An eye-catching advert is now positioned pitch side.

Working in and for the community, both in the town and villages, we will always seek to increase and improve our services in the coming year, welcoming all who need a listening ear and a comforting cuppa.

This year marks the end of my tenure as Chairman of the charity. It has been a pleasure and a privilege to be Chair of this organisation since its inception. Thank you to everyone for their continuing support and I look forward to supporting the charity for the next year as a volunteer.

Marion Barton, Chair, Open Door Warminster

Treasurers Report

This report covers the 12 months from 01 January to 31 December 2025.

Income was £11,509 down from £15, 528 in the previous year. This was due primarily to a reduced number grant applications and one-off donations in 2025.

Our expenditure was £10,975 down on £12,262 from the previous year. This reduction was down primarily to reduced rental charges, and reduced social media and marketing expenditure.

We finished the year with a net surplus of £9,320 which represents approximately 82% of 2026's operating costs. This means that we will have time to focus on our strategy for funding in 2027 without too much concern for 2026.

Open Door Warminster
Financial Statement for the year ended 31 December 2025

EXPENDITURE	2025	2024
Rent	£6,600.00	£7,205.00
Refreshments	£629.88	£589.59
Appliances/Eqpt	£737.97	£0.00
Marketing PR	£2,573.11	£3,491.45
Insurance	£247.12	£218.27
Volunteer materials/mgmt	£136.95	£298.23
Phone contract	£50.00	£60.00
Fraud Transaction Check	£0.01	£0.00
Donation incorrectly processed as debit 31/12		£400.00
	£10,975.04	**£12,262.54**

INCOME	2025	2024
Grant Macmillan Cancer	£0.00	£2,898.00
Donation incorrectly processed as debit 3	£400.00	
G Barnard Donation	£400.00	
Donations	£2,709.78	£2,558.00
Warminster Area Board	£3,000.00	£0.00
Wiltshire Community Foundation Grant	£5,000.00	£4,977.00
Warminster Town Council Grant	£0.00	£1,920.00
Warminster Mayor's Charity of the year	£0.00	£1,000.00
Warminster Philharmonic donation	£0.00	£1,550.00
Raffle at WPHO event	£0.00	£375.00
Warminster in Need donation	£0.00	£250.00
	£11,509.78	**£15,528.00**

Closing balances		
Lloyds Bank Treasurer account	£9,320.12	£7,969.88
Cash in hand	0	0

Opening balances		
Lloyds Bank Treasurer account	£7,969.88	£4,704.42
Cash in hand	0	0

CHARITY COMMISSION
FOR ENGLAND AND WALES

Trustees' Annual Report for the period

From 01 January 2025 to 31 December 2025

Charity name: Open Door, Warminster

Charity registration number: 1207590

Objectives and Activities

	SORP reference	
Summary of the purposes of the charity as set out in its governing document	Para 1.17	To promote social inclusion for the public benefit by preventing people in the Warminster and surrounding villages area from becoming socially excluded, relieving the needs of those people who are socially excluded and assisting them to integrate into society. For the purpose of this clause 'socially excluded' means being excluded from society, or parts of society, because of one or more of the following factors: mental ill-health in particular, but not exclusively, mental ill-health caused by loneliness, grief/bereavement or cancer.
Summary of the main activities in relation to those purposes for the public benefit, in particular, the activities, projects or services identified in the accounts.	Para 1.17 and 1.19	The operation of drop-in support groups known as chat cafes. Providing peer support through enhanced social connection and signposting to additional resources.

	SORP reference	
Statement confirming whether the trustees have had regard to the guidance issued by the Charity Commission on public benefit	Para 1.8	The Trustees confirm that to the best of their knowledge they have complied with their duty to have due regard to the commission's public benefit guidance when exercising any powers or duties.

Additional information (optional)

You may choose to include further statements where relevant about:

	SORP reference	
Contribution made by volunteers	Para 1.38	The charity is run entirely by volunteers. We conservatively estimate the annual contribution in hours as c1,800 or 258 working days which at real living wage costs equals c£38,000.

Achievements and Performance

	SORP reference	
Summary of the main achievements of the charity, identifying the difference the charity's work has made to the circumstances of its beneficiaries and any wider benefits to society as a whole.	Para 1.20	In 2025 the charity ran 98 separate chat cafes. The Thursday social group attracts the largest audience of 40+ attendees of diverse ages and backgrounds. The cancer and bereavement groups provide local support to those affected by life changing situations. Before the Chat Cafes were in operation, people had to travel to receive support. The newest group which supports men affected by prostate cancer continues to attract new attendees.

Additional information (optional)
You may choose to include further statements where relevant about:

	SORP reference	
Performance of fundraising activities against objectives set	Para 1.41	2025 was a good year for fundraising with two large grants (one split over both 2025 and 2026) combined with donations bringing in £11,509. The charity finished the year with a surplus which ensured 2026 activities could continue without risk

Financial Review

	SORP reference	
Review of the charity's financial position at the end of the period	Para 1.21	The charity finished the year with a surplus of £9,320.12. This was a result of successful fundraising and grant achievements throughout the year. The charity has established good relations with local stakeholders such as the Town Council which actively support the charity's aims. The surplus provides the charity with approx. 80% of its budget for 2026.
Statement explaining the policy for holding reserves stating why they are held	Para 1.22	The charity has £2,400 designated as reserves, which represents three months' fixed operating costs. It is held in an instant access current account. It provides a buffer that will allow it to continue to provide services should: · A source of income, e.g. a grant, is not renewed. · The need to fund short-term deficits in a cash budget, e.g. money may need to be spent before a funding grant is received. The Board reviews the level of reserves needed to ensure that they are adequate to fulfil our continuing obligations on an annual basis.

Financial Review continued

	SORP reference	
Amount of reserves held	Para 1.22	£2,400
Reasons for holding zero reserves	Para 1.22	N/A
Details of fund materially in deficit	Para 1.24	N/A
Explanation of any uncertainties about the charity continuing as a going concern	Para 1.23	N/A

Additional information (optional)
You may choose to include further statements where relevant about:

	SORP reference	
The charity's principal sources of funds (including any fundraising)	Para 1.47	The charity is wholly reliant on grant funders and donors. It does not charge for its services as it does not wish money to be a barrier for anyone needing the benefits it provides.
Investment policy and objectives including any social investment policy adopted	Para 1.46	**N/A.**

	SORP reference	
A description of the principal risks facing the charity	Para 1.46	Last year felt more pressurised in terms of the availability of suitable grants with grant funders being more cautious about the terms of their grants. The charity reviews its cash flow each month and establishes an annual strategic fundraising plan. The Charity is also struggling with engaging new volunteers, placing pressure on the existing team. Efforts to recruit new members are underway.
Reasons for holding zero reserves	Para 1.22	N/A
Details of fund materially in deficit	Para 1.24	N/A
Explanation of any uncertainties about the charity continuing as a going concern	Para 1.23	N/A

Structure, governance and management

	SORP reference	
Description of charity's trusts:		Charitable Incorporated Organisation
Type of governing document (trust deed, royal charter)	Para 1.25	**Constitution dated 20 March 2024**
How is the charity constituted? (unincorporated association, CIO)	Para 1.25	**Charitable Incorporated Organisation**

	SORP reference	
Trustee selection methods including details of any constitutional provisions e.g. election to post or name of any person or body entitled to appoint one or more trustees	Para 1.25	Trustees are elected annually at the AGM and, from the Board, volunteers for Chair, Treasurer and Secretary are agreed. New Trustees are co-opted onto the Board as required during the year.
Reasons for holding zero reserves	Para 1.22	N/A
Details of fund materially in deficit	Para 1.24	N/A
Explanation of any uncertainties about the charity continuing as a going concern	Para 1.23	N/A

Reference and Administrative details

Charity name	Open Door Warminster
Other name the charity uses	N/A
Charity's principal address	14 Manor Road Upton Lovell Warminster Wiltshire BA12 0JW

Names of the charity trustees who manage the charity

Trustee name	Office (if any)	Dates acted if not for whole year	Name of person (or body) entitled to appoint trustee
Marion Barton	Chair		Trustee Board
Samantha O'Sullivan			Trustee Board
Mark Wilson			Trustee Board
Rachel Cox	Secretary	27/03-30/06	
David Cox	Treasurer	27/03-17/10	
Michael Tansey			Trustee Board
Sue Chinnock			Trustee Board
John Alpin			Trustee Board
David White			Trustee Board
Mike Read	Treasurer	17/10-31/12	Trustee Board
Debs Gogarty	Secretary	01/01-27/03	Trustee Board

Funds held as custodian trustees on behalf of others

Description of the assets held in this capacity	N/A
Name and objects of the charity on whose behalf the assets are held and how this falls within the custodian charity's objects	N/A
Details of arrangements for safe custody and segregation of such assets from the charity's own assets	N/A

Declarations:

The trustees declare that they have approved the trustees' report above.

Signed on behalf of the charity's trustees.

Signature	
Full name	
Position	
Date	